## Student's satisfaction survey 2021-22

Every year student's satisfaction survey is done online using a custom made software. Below are the questions that are used in the student's satisfaction survey.

## 1. Student's satisfaction survey Questionnaire:

## Domain- Teaching and Learning

Instructions: Please rate on a 5 point rating scale (A to E where A- Outstanding, B-
Excellent, C- Very good, D- Good, E- Average) teaching learning experience of each faculty / course.

| 1 | Punctuality in class |
| :--- | :--- |
| 2 | Regularity in taking classes |
| 3 | Completes syllabus of the course in time |
| 4 | Makes alternate arrangement of class in his/her absence |
| 5 | Focus on syllabi |
| 6 | Self-confidence |
| 7 | Communication skills |
| 8 | Conducting the classroom discussions |
| 9 | Teaching the subject matter |
| 10 | Delivery of structured lecture |
| 11 | Skills of linking subject to Professional experience \& creating interest in the subject |
| 12 | Refers to latest developments in the field |
| 13 | Uses of teaching aids (Whiteboard/PPTs) |
| 14 | Whiteboard work in terms of legibility, visibility and structure |
| 15 | Uses of innovative teaching methods |
| 16 | Makes sure that he/she is being understood |
| 17 | Helping approach towards varied academic interests of students |
| 18 | Helps students in providing study material which is not readily available in the text <br> books |
| 19 | Helps students irrespective of ethnicity and culture/background |
| 20 | Helps students irrespective of gender |
| 21 | Helps students facing physical, emotional and learning challenges |
| 22 | Approach towards developing professional skills among students |
| 23 | Helps students in realizing career goals |
| 24 | Helps students in realizing their strengths and developmental needs |
| 25 | Control mechanism in effectively conducting the class |
| 26 | Students participation in the class |
| 27 | Skills of addressing in appropriate behavior of student |
|  |  |


| 28 | Tendency of inviting opinion and question on subject matter from student |
| :--- | :--- |
| 29 | Enhances learning by judicious reinforcement mechanism |
| 30 | Inspires students for ethical conduct |
| 31 | Acts as a role model |
| Domain- Evaluation |  |
| Instructions: Please rate on a 5 point rating scale (A to E where A- Outstanding, B- <br> Excellent, C- Very good, D- Good, E- Average) evaluation experience of each faculty / <br> course. |  |
| 1 | Scheduled organization of assignments, class tests and seminars |
| 2 | Shares the answers of class tests or I A tests |
| 3 | Shows the evaluated answer books of class tests to the students |
|  |  |

Below is the snap shot of the Student satisfaction survey software used at the institute

| Si No | Questions | A | B | c | D | E |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Punctuality in class | 0 | O | 0 | O | O |
| 2 | Regularity in taking classes | O | O | O | O | 0 |
| 3 | Completes syllabus of the course in time | 0 | 0 | 0 | 0 | 0 |
| 4 | Scheduled organization of assignments, class tests and seminars | 0 | 0 | 0 | - | 0 |
| 5 | Makes alternate arrangement of class in his/her absence | 0 | O | 0 | - | 0 |
| 6 | Focus on syllabi | - | O | O | O | 0 |
| 7 | Self-confidence | 0 | - | 0 | - | 0 |
| 8 | Communication skills | 0 | 0 | 0 | - | O |
| 9 | Conducting the classroom discussions | - | O | $\bigcirc$ | O | O |
| 10 | Teaching the subject matter | $\bigcirc$ | O | 0 | 0 | 0 |
| 11 | Delivery of structured lecture | 0 | 0 | O | 0 | 0 |
| 12 | Skills of linking subject to Professional experience \& creating interest in the subject | 0 | O | $\bigcirc$ | 0 | O |
| 13 | Refers to latest developments in the field | - | O | - | 5 | O |
| 14 | Uses of teaching aids (Whiteboard/PPTs) | 0 | O | O | - | 0 |
| 15 | Whiteboard work in terms of legibility, visibility and structure | 0 | 0 | 0 | 0 | O |
| 16 | Uses of innovative teaching methods | O | O | 0 | - | 0 |

## 2. No. of Students participated in the Survey

In the reporting year 462 students participated in the survey. They rated the students on a 5 point rating scale give below

| Sl. No. | Rating |  | Percentage of satisfaction |
| :---: | :---: | :---: | :---: |
| 1 | A | Outstanding | $100-86 \%$ |
| 2 | B | Excellent | $85-71 \%$ |
| 3 | C | Very good | $71-60 \%$ |
| 4 | D | Good | $60-51 \%$ |
| 5 | E | Average | $0-50 \%$ |

## 3. Analysis of the survey, result and report

The table below shows the average satisfaction percentage of all the 440 students for each question. From the table it can been seen that for all the questions satisfaction was greater than $\mathbf{9 0 \%}$ indicating the satisfaction level was outstanding or ' A ' on a 5 point rating scale and under the Teaching and Learning Domain is $\mathbf{9 0 . 4 8}$ and Evaluation Domain is 90.49. The excerpts of the student satisfaction survey are also sent to faculty as feedback and also placed in their APAR which is considered for further promotions.

| Sl. <br> No. | Item/Question | Percentage of <br> Satisfaction |
| :---: | :--- | :---: |
| Domain- Teaching and Learning |  | 88.88 |
| 1 | Punctuality in class | 89.23 |
| 2 | Regularity in taking classes | 90.00 |
| 3 | Completes syllabus of the course in time | 90.38 |
| 4 | Makes alternate arrangement of class in his/her absence | 91.17 |
| 5 | Focus on syllabi | 91.53 |
| 6 | Self-confidence | 91.60 |
| 7 | Communication skills | 91.59 |
| 8 | Conducting the classroom discussions | 91.75 |
| 9 | Teaching the subject matter | 91.66 |
| 10 | Delivery of structured lecture | 92.01 |
| 11 | Skills of linking subject to Professional experience \& creating <br> interest in the subject |  |


| 12 | Refers to latest developments in the field | 92.16 |  |  |
| :---: | :--- | :---: | :---: | :---: |
| 13 | Uses of teaching aids (Whiteboard/PPTs) | 90.23 |  |  |
| 14 | Whiteboard work in terms of legibility, visibility and structure | 90.16 |  |  |
| 15 | Uses of innovative teaching methods | 89.82 |  |  |
| 16 | Makes sure that he/she is being understood | 90.46 |  |  |
| 17 | Helping approach towards varied academic interests of students | 89.39 |  |  |
| 18 | Helps students in providing study material which is not readily <br> available in the text books | 90.03 |  |  |
| 19 | Helps students irrespective of ethnicity and culture/background | 90.12 |  |  |
| 20 | Helps students irrespective of gender | 90.33 |  |  |
| 21 | Helps students facing physical, emotional and learning challenges | 90.11 |  |  |
| 22 | Approach towards developing professional skills among students | 90.40 |  |  |
| 23 | Helps students in realizing career goals | 90.22 |  |  |
| 24 | Helps students in realizing their strengths and developmental needs | 89.99 |  |  |
| 25 | Control mechanism in effectively conducting the class | 90.41 |  |  |
| 26 | Students participation in the class | 90.92 |  |  |
| 27 | Skills of addressing in appropriate behavior of student | 89.91 |  |  |
| 28 | Tendency of inviting opinion and question on subject matter from | 90.39 |  |  |
| 29 | Endent | 89.58 |  |  |
| 30 | Inspires students for ethical conduct | 90.22 |  |  |
| 31 | Acts as a role model | 90.23 |  |  |
| Domain- Evaluation | 90.49 |  |  |  |
| 1 | Scheduled organization of assignments, class tests and seminars | 90.32 |  |  |
| 2 | Shares the answers of class tests or I A tests | 90.67 |  |  |
| 3 | Shows the evaluated answer books of class tests to the students |  |  |  |
|  |  |  |  |  |



Graphical representation of the Results of the Student Satisfaction Survey of the year 2021-22

